



Residents Meeting - 9th August - Morden Park

2 main points of discussion:

- Ingress/Egress
- Noise Issues

INGRESS/EGRESS

Public Urination

- Festival's fundamental aim is mitigating against this issue and we will put in place toilets along congested routes
- Toilets will have attendants so that the toilets are monitored.
- We will make sure to have appropriate festival signage associated with those bathrooms
- Council has put in place controlled CCTV units along London Road, we will also have signs that draw attention to the cameras
- Also on every ticket we will have information displayed stating the main locations of the toilets

Nitrous Oxide Use

- Security are to be positioned from the station and up to the site in order to act as a deterrent to misuse of Nitrous Oxide
- During previous festivals it was noticed that there were opportunistic dealers in groups situated on London Road, our security deployment should aim to stop this
- We will have signage warning against the use of Nitrous Oxide

Security

- The Security company will be Showsec. Showsec are the leading security company for festivals in the UK. They also play a big role in managing other public events from football to cycling.
- Diynamic will put in place an external security team that will focus only on the exterior.
- Diynamic recognise that leaving a security detail to patrol the exterior is not enough and will put in place resources to manage and monitor the process
- Agreement that the site has a challenging geography. This has been factored into our plans surrounding security, toilet placement, bin issues.
- Security will be on-site until 12pm Saturday 8th September (2 hours post event close time)
- One resident raised an issue regarding basic welfare with their security man; stating that they had to provide bathroom facilities for the individual. Resident would like something in writing to confirm that it is our responsibility to maintain the welfare of security
- Security company to be made aware of rotation system and correct shift rota for staff
- Resident suggested a Police presence to bolster the security deployment.
- Phone number already set up regarding noise complaints to act as a hotline for residents
- Phone number to be set up regarding welfare complaints / security / community impact for residents
- Resident raising concern about behaviour issues, crowd control, drugs, alcohol issues in particular with this type of event, Showsec to be made aware of this type of behaviour
- Resident stated a police presence was mentioned in Will Paterson's email, response being that we are waiting to hear back from the relevant police contact
- Resident suggesting that we are not taking into account the impact of the wider area
- A resident commented that she could cope with the noise, but not the anti-social behaviour.
- Resident suggests the footprint of measures we have put in place don't go far enough and expects there to be issues if we don't put more procedures in place
- Resident felt that the other festival organisers neglected areas of the park beyond the festival site.
- The organisers said they would look into extending the deployment of the security to a wider area.

Waste Management

- There will be a dedicated waste management procedure put in place as well as dedicated external cleaning process
- Deployment of bins and deployment of larger waste receptacles, we are looking to contain the impact of the event as much as possible
- We will have a specific focus on the exterior, not just the event but the perimeter of the park
- The cleaners will be in place from the beginning.
- Residents are concerned about broken glass and the time it took to remove it.
- We will continue the hotline for cleaning post event timings so that any issues post event can be taken care off
- Resident concerned that the residents might pay for clean up operations etc.
- Ryan confirmed that the organisers will pay for any additional clean up costs.
- Report requested for clean up results from previous festivals
- Residents raising issues about cleaning on time and operational matters regarding clean up



Transport

- Uber Blackout was noted during recent festivals at Morden Park
- Uber relocated pick-up to another location that many customers failed to be made aware of causing traffic backlog and transport issues
- Residents mentioned issues from past events at Morden where the traffic management procedures put in place failed.
- The organisers said they would look into an alternative pick up and drop off point for Uber.

NOISE ISSUES

Rules and Regulations

- We have put in place a noise management plan: this involves an independent noise management company; this company will be responsible for complying with environmental health and council restrictions
- Diynamic festival have agreed to comply with all council, government and agency regulations and restrictions
- Residents expressed their past concerns from noise-levels during previous events at Morden Park and stated that a large amount of people were affected by the high levels of noise
- Residents expressed concern that Merton council were not supporting residents as much as they would like

Directional

- We have 2 stages and 2 sound systems associated with those stages; hence the impact of this allows us to have more control over sound bleeding/monitoring
- Diynamic explained that each additional sound source added to the site increases the risk of sound bleeding between stages and off-site
- We are using a directional sound system that focuses the audio, we will make sure the set up will face away from any areas deemed to be sensitive

Monitoring & Levels

- Diynamic will have a number of staff from the independent noise company placed at different locations around the site, we will also have people constantly roaming the site monitoring the levels
- Diynamic festival will try to pin-point neighbouring boroughs and investigate further noise complaints regarding this and look into steps we can action in order to prohibit the same affect
- Diynamic explained to residents that the acceptable noise level is agreed at 75db
- A site plan is available to those who want to request regarding the noise dispersion and speaker placement
- Diynamic to monitor the DBA and DBC on-going throughout the event
- Issues raised by residents regarding government procedures on noise management - Diynamic agree to adhere to these restrictions as per points above

IMPORTANT

We would like to offer the residents of Morden the chance to have a look at the site on the Friday (7th September) and meet some of the staff working on the event
Hopefully this will give residents the opportunity to see the site and receive an explanation of the schedule ahead of the event day (8th September)

Any further question or queries you have please contact Will Paterson: [REDACTED]